

Standards for Community-Based Services for Migrant Women and Girls affected by GBV



By displaying this poster on our premises, we commit to the following community-based standards:

Migrant women affected by gender-based violence (GBV) face additional challenges in accessing existing services due to cultural, social, and political barriers. Community-based support services modelled on human rights principles help ensure access to prevention, protection, and provision of mainstream support services.

1 Rights-based approach

We ensure that the human rights of migrant women are respected, protected, and fulfilled in our services including upholding gender equality, non-discrimination, and dignity as rights holders.

2 Women's empowerment

We strengthen the decision-making capacity of migrant women by ensuring they can exercise their rights through access to appropriate information, support services, safeguarding, and legal support.

3 Culturally competent professionals

We train professionals to deliver culturally competent services to enhance outcomes and ensure that communication and outreach tools to support migrant women are culturally sensitive, participatory, and unbiased.

4 Trained peer educators

We work with migrant community peer educators that are trained and well-informed about migrant women's experience of GBV and deliver culturally sensitive awareness and prevention services.

5 Community engagement and outreach

We actively consult and partner with key community groups and members to ensure we have an integrated approach to service provision and promotion for better engagement and inclusion.

6 Interpreting services & language support

We offer interpreting services for migrant women to confidently access our service in languages they understand and resources including videos, posters, and a multilingual information.

7 Referrals to appropriate organisations and services

We actively engage with local networks and partners such as community organisations and public services, to provide holistic support and appropriate referrals to meet migrant women's needs.



With the support of



These standards were developed within the framework of the ACCESS European project coordinated by GAMS Belgium, in partnership with FORWARD UK and Médicos del Mundo Spain. ACCESS aims to facilitate access to prevention, protection, and support for migrant women in Europe who are affected by gender-based violence (GBV). The acronym

"ACCESS" refers to "Appropriate Community-Based Care and Empowering Support Services."

More information: www.we-access.eu